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**Finland-Helsinki: Provision of an HR system, implementation and support services  
2013/S 214-371464**

**Contract award notice**

**Services**

Directive 2004/18/EC

**Section I: Contracting authority**

**I.1) Name, addresses and contact point(s)**

European Chemicals Agency (ECHA)

PO Box 400

Contact point(s): Finance Unit (R-1)

For the attention of: Tuula Hakala

FI-00121 Helsinki

FINLAND

Telephone: +358 968618352

E-mail: [procurement@echa.europa.eu](mailto:procurement@echa.europa.eu)

**Internet address(es):**

General address of the contracting authority: <http://www.echa.europa.eu>

Address of the buyer profile: <http://echa.europa.eu/about-us/procurement>

Electronic access to information: <http://echa.europa.eu/about-us/procurement>

**I.2) Type of the contracting authority**

European institution/agency or international organisation

**I.3) Main activity**

General public services

**I.4) Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

**II.1) Description**

**II.1.1) Title attributed to the contract**

Provision of an HR system, implementation and support services.

**II.1.2) Type of contract and location of works, place of delivery or of performance**

Services

Service category No 27: Other services

Main site or location of works, place of delivery or of performance: ECHA's premises (Helsinki) and contractor's premises.

NUTS code FI181

**II.1.3) Information about a framework agreement or a dynamic purchasing system (DPS)**

The notice involves the establishment of a framework agreement

**II.1.4) Short description of the contract or purchase(s)**

The objective of the contract is the provision of an 'externally hosted' HR system, implementation and support services that will support ECHA's Human Resources (HR) Unit in the administration and management of different HR processes such as recruitment, personnel administration, performance management, training, etc.

The HR system is expected to be an integrated IT system together with related services, which include, but are not limited to, hosting, maintenance, customisation, data migration etc.

II.1.5) **Common procurement vocabulary (CPV)**

48450000, 72212450, 48000000, 48517000, 72000000, 72210000, 72212422, 72227000, 72263000, 72265000, 72267000, 72260000

II.1.6) **Information about Government Procurement Agreement (GPA)**

The contract is covered by the Government Procurement Agreement (GPA): no

II.2) **Total final value of contract(s)**

II.2.1) **Total final value of contract(s)**

Value: 3 600 000 EUR  
Excluding VAT

**Section IV: Procedure**

IV.1) **Type of procedure**

IV.1.1) **Type of procedure**

Open

IV.2) **Award criteria**

IV.2.1) **Award criteria**

The most economically advantageous tender in terms of

1. Quality of the proposed solution with respect to the level it fulfils the functional requirements specified in the 'Requirements Book' (Annex 5.1.2) and meets the needs of the Agency as specified in the tender specifications. Weighting 34

2. Quality of the proposed solution with respect to the level it fulfils the technical requirements specified in the 'Requirements Book' (Annex 5.1.2) and meets the needs of the Agency as specified in the tender specifications. Weighting 16

3. Quality of the proposed project approach, hosting, maintenance and support services. Weighting 20

4. Demonstration. Weighting 30

IV.2.2) **Information about electronic auction**

An electronic auction has been used: no

IV.3) **Administrative information**

IV.3.1) **File reference number attributed by the contracting authority**

ECHA/2013/03.

IV.3.2) **Previous publication(s) concerning the same contract**

**Prior information notice**

Notice number in the OJEU: [2012/S 240-394705](#) of 13.12.2012

**Contract notice**

Notice number in the OJEU: [2013/S 65-108238](#) of 3.4.2013

**Section V: Award of contract**

V.1) **Date of contract award decision:**

27.9.2013

- V.2) **Information about offers**  
Number of offers received: 3
- V.3) **Name and address of economic operator in favour of whom the contract award decision has been taken**  
UniSystems Information Technology Commercial SA  
Al. Pantou Street 19–23  
176 71 Athens  
GREECE
- V.4) **Information on value of contract**
- V.5) **Information about subcontracting**  
The contract is likely to be sub-contracted: no

**Section VI: Complementary information**

- VI.1) **Information about European Union funds**  
The contract is related to a project and/or programme financed by European Union funds: no
- VI.2) **Additional information:**  
The contract has an initial duration of 2 years with 2 possible annual extensions for services. Furthermore, ECHA has the possibility to extend the contract for up to a further 4 years in order to ensure that the investment in the system can be maintained throughout its lifetime. In the second 4 years, use of the contract would be limited to hosting, maintenance and services in connection with essential changes: no overhaul to the system will take place if the contract continues in years 5 to 8.
- VI.3) **Procedures for appeal**
- VI.3.1) **Body responsible for appeal procedures**  
General Court  
rue du Fort Niedergrünwald  
2925 Luxembourg  
LUXEMBOURG  
E-mail: [generalcourt.registry@curia.europa.eu](mailto:generalcourt.registry@curia.europa.eu)  
Telephone: +352 4303-1  
Internet address: <http://curia.europa.eu>  
Fax: +352 4303-2100
- VI.3.2) **Lodging of appeals**  
Precise information on deadline(s) for lodging appeals: Within 2 months of the notification to the plaintiff, or, in the absence thereof, of the day on which it came to the knowledge. A complaint to the European Ombudsman does not have an effect either to suspend this period or to open a new period for lodging appeals.
- VI.3.3) **Service from which information about the lodging of appeals may be obtained**
- VI.4) **Date of dispatch of this notice:**  
24.10.2013